

# 2019 Annual Report

# 2019: our year of growth and love



"What a year of unifying support and dedication! Our community rallied around the Ronald McDonald House of Dallas in more ways than ever before, allowing us to quickly raise the money to build a beautiful new 30 bedroom wing. Past and present donors, board members, RMHD staff and volunteers came together to further our mission of providing strength and giving love and support. The contrast between our families going through the worst thing a parent can imagine and being in a place that's a loving, cheerful environment is striking. Thank you for helping us grow, provide comfort and keep even more families close."

-Natalie Musgrave Dossett  
Capital Campaign Chair



"Your House has become our home and you have become our family. Thank you for kindness, opening your hearts, for comfort and smiles."

- RMHD family in July 2019



The year 2019 was one of growth and change for RMHD. The opening of the Dekelboun Family Foundation Wing transformed our House from 58 rooms to 89 rooms; we received our largest donation to date and hired additional staff to meet the increasing needs of our families. The loveliest and most symbolic feature of the new wing is an atrium featuring over 700 glass butterflies, created by Carlyn Ray Designs and decorated by Carlyn's team, RMHD guest families, RMHD volunteers, board members and staff. The butterflies represent the journey experienced by RMHD families, says the artist:

*"Ronald McDonald House is a place for healing and growing. The butterfly sculpture is a symbol for change and hope, for renewal and life, as well as for the endurance needed to fly ahead. RMHD provides shelter, a cocoon, and surrounds each family with the love and support they need for the journey to come."*

- Carlyn Ray

The Herman family (Kathleen, Anthony and Abby pictured above) is one of the many families who have been impacted by RMHD. Anthony Herman was born with a critical heart defect almost 17 years ago. "This House and those who work in it have been there for us throughout, both physically and emotionally, encouraging us, comforting us, and celebrating us. They have become friends" says mom, Kathleen. The Hermans have seen a lot of change at RMHD through nearly two decades, and like the butterflies, have persevered and moved forward with hope throughout their journey.

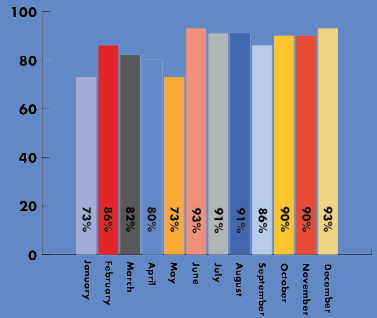
# Our Year By Numbers

**2K**  
total  
individuals  
served

## FAMILIES AT THE HOUSE

2019 Occupancy by Month

*85.4% Average*



**18** local  
hospitals  
served

**9**  
*days*

average  
length  
of stay

## Top Diagnosis

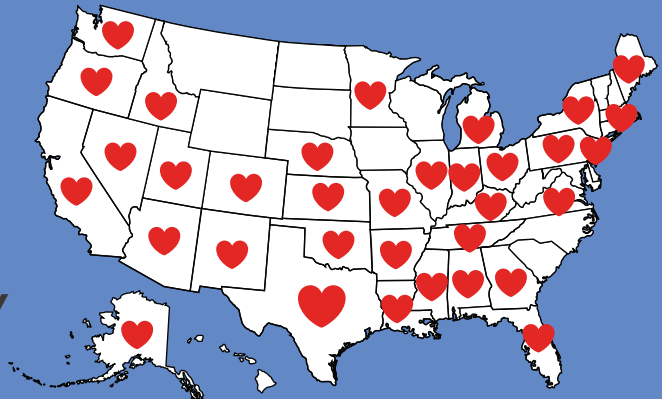
1. Cardiology
2. Orthopedics
3. Oncology
4. Neonatal

## Where Our Families Traveled From

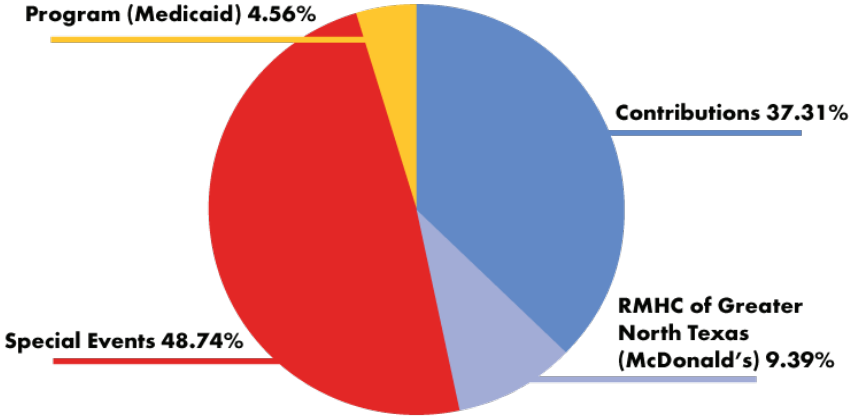
**78%** from within  
Texas

**18%** from out of  
state

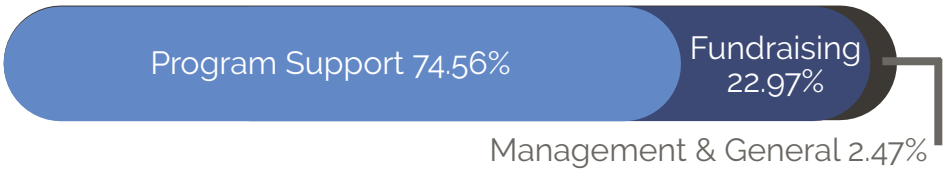
**4%** internationally



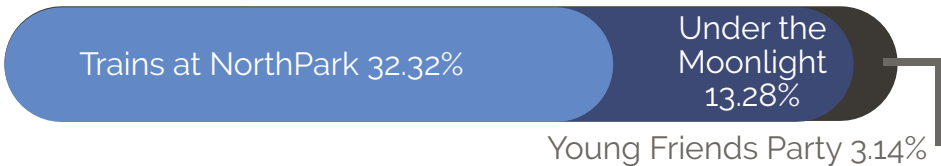
# TOTAL FUNDING IN 2019



# TOTAL EXPENSES IN 2019



# SPECIAL EVENT DETAILS IN 2019





## 2019 ANNUAL REPORT

# OUR SUPPORTERS

### *\$250,000 and above*

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Ronald McDonald House Charities

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The Crystal Charity Ball

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Moroch

NBC 5

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Tom Thumb



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Ms. Jill Crow

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Fastpitch America Softball Association

Mr. and Mrs. Michael Flowers



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Metals4U

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Orix Foundation



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Sue Gragg Precious Jewels

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TD Ameritrade

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The Anderson Revocable Trust

The Cook Dalton Family Foundation

The Hartland & Mackie Families

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BP Foundation

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Dallas Jewish Community Foundation

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The Enrico Foundation

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Tory Burch

Trinity Drywall & Plastering Systems





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DFW NBMOA Chapter  
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Texas811

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The Flying Horse Cafe

The Thomas Foundation

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Mr. and Mrs. Maison Vasek

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Mr. Daniel Moyer

Mr. and Mrs. Aiman Naguib

Mr. Elias Najjar

Ms. Martha Navejas

Ms. Helen O'Connor

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Mr. and Mrs. Langhome Reid, III  
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Ms. Linda Smith  
Mr. Millard Smithee



## OUR SUPPORTERS

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